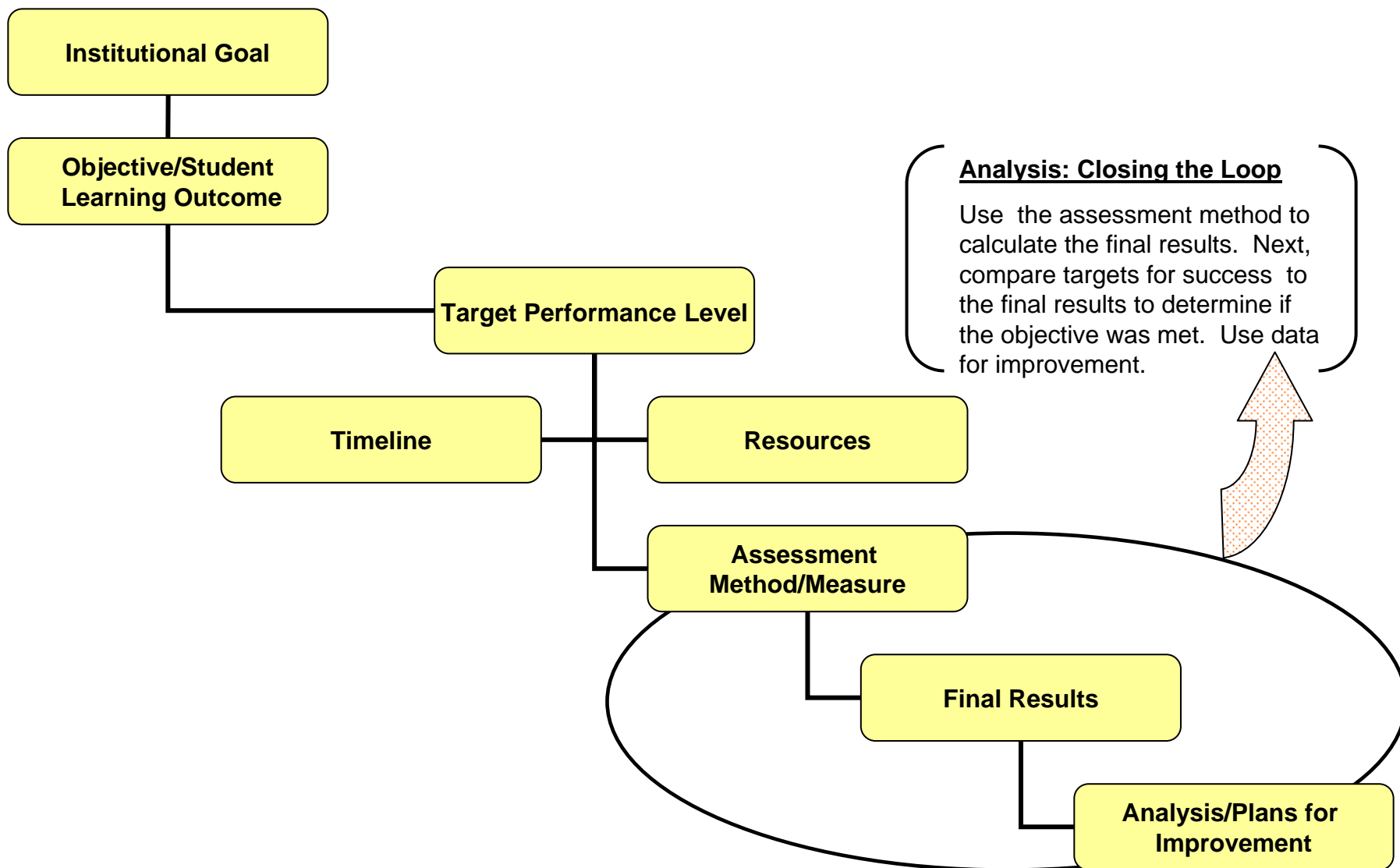




Assessing Department Effectiveness





Assessing Institutional Effectiveness

