

MEMBERSHIP SERVICES

GET WELL CARE

The day-to-day primary care you might expect at a doctor's office, retail clinic or minor emergency center.

Respiratory

Bronchitis, flu and upper respiratory infections

Head, Ear and Eye

Sore/strep throat, common colds, sinus infections, allergies, earaches, swimmer's ear, pink eye and styes

Skin, Hair, and Nail

Insect bites, minor burns, minor skin infections and rashes, minor sunburns, poison ivy/oak and more

Digestive and Urinary

Nausea, vomiting, diarrhea, urinary tract or bladder infections

Other

Mononucleosis, ring removal, suture removal and more

STAY WELL CARE

Lab work, vaccines, physicals and screenings

MEMBERSHIP FEES

Fully-Insured Plans

Aetna covers WhiteGlove's Mobile Primary Care Membership Service for all of its Fully-Insured customers in Texas.

Self-Funded Employer Plans

Aetna's Self-Funded employer groups may contract directly with WhiteGlove in order to provide WhiteGlove's services to their employees/dependents. (Please contact WhiteGlove to learn more.)

VISIT FEES

Co-pay: You pay your specialist co-pay but not more than \$35 until your deductible and maximum out-of-pocket requirements have been met. You then pay \$0 for WhiteGlove visits.

No co-pay: You pay \$35 for each WhiteGlove visit until your deductible has been met, and your out-of-pocket percentage until your maximum out-of-pocket requirement has been met. You then pay \$0 for WhiteGlove visits.

OTHER FEES

The visit fee does not include brand name Rx medications, non-\$4 generic Rx medications, or lab tests – they are processed through your health insurance plan at the plan's negotiated rates.

WhiteGlove
HEALTH

877-329-8081
www.whiteglove.com

WhiteGlove
HEALTH

Mobile Primary Care
Membership Services

Affordable, high-quality
mobile primary care that comes to you
365 days a year, 8 a.m. to 8 p.m.



WHAT WE DO

For our members, we:

- Provide medical services 365 days a year, from 8 a.m. to 8 p.m.
- Prescribe, order and deliver your prescription medications. We include most of the generic Rx medications that we prescribe during your visit at **no additional charge**.
- Bring you free over-the-counter medicine (if needed) and a Well Kit with chicken soup, crackers, Gatorade®, ginger ale, Tylenol®, Kleenex®, cough drops and more – saving you a trip to the pharmacy and the grocery store.
- Follow up with you about your visit, your progress and lab results.
- Give you secure online access to your health information.



WhiteGlove™ Enables You To:

Take Less Time Off Work

Since we come to you, you can avoid long waits at the doctor's office or clinic, enabling you to get back to work faster. Most visits are scheduled within just a few hours.

Avoid the Hassles of the Doctor's Office

When you make an appointment with WhiteGlove, we come to your home or office – saving you the frustration of having to travel to the doctor's office. By staying in your own environment, you also avoid exposure to germs.

Access Your Medical Information Any Time You Want

Our secure online system provides you with easy access to all of your health information, such as medical history, Rx medications, lab results, treatment plans, payment history and more.

Save Time and Money

Our low-cost per-visit fee covers most primary care needs, and even includes most generic Rx medications. Since our services are based on a fixed cost, you can avoid unplanned medical bills, co-pays and many prescription costs.

By getting care where and when you want it, you also avoid other out-of-pocket costs, such as babysitters, gas, parking and more.

WhiteGlove™ consistently earns member satisfaction ratings of

99.9%

“I called WhiteGlove when I was sick on a Sunday and within two hours a Nurse Practitioner was at my door, examined me, gave me medications and a bag of everything I could possibly need like foods, beverages, and over-the-counter remedies. It was great and I didn't have to leave home. What a fantastic service!”

– Susan B.



For more information, call 877-329-8081

or visit www.whiteglove.com